

Customer information that our online Shop must abide by
to satisfy the Consumer Contracts Regulations 2013

Terms and Conditions for purchasing <i>Business on the Move</i>
Supplier: The Very Enterprising Community Interest (CIC) 384 Linthorpe Road, Middlesbrough TS5 6HA
Tel: 01642 386329 Mob: 07557 301238 Email: info@businessonthemove.org
Product: Educational board game " <i>Business on the Move</i> " Service: Associated training (optional)
<ol style="list-style-type: none">1. By ordering online you are confirming your order and your obligation to pay.2. Prices include vat but post & packaging must be added according to charges listed on our website.3. The total amount is payable in advance of delivery.4. Games will be dispatched within 21 days of the order being made.5. The education price is normally only available to schools and colleges.6. A business customer may pay the discounted education price if written confirmation is provided of the school(s) and college(s) to whom the games are to be donated.7. Access to the online portfolio of learning activities is restricted to those organisations with a minimum of 3 games.8. No organisation may share its unique password that enables learning activities to be downloaded; any organisation doing so is liable to lose all access to the portfolio.9. Minimum system requirements to download learning activities are:<ul style="list-style-type: none">• Microsoft IE8 or later, Google Chrome, Mozilla FireFox or Opera• Any PDF reader, such as Adobe Reader• Microsoft Office Suite10. No responsibility can be accepted by the Very Enterprising CIC for any customer's inability to download any learning activity or resource from our website.11. The precise timings of training events are not deemed to be finalised until both customer and trainer have confirmed the date and time(s) in writing or by email.12. Cancellation of an order for <i>Business on the Move</i> and/or any associated training must be received within 14 days of the receipt of the order. You are recommended to use the Cancellation form provided below.13. In the event of any return of games because of, for example, cancellation of an order or faulty goods, please note:-<ol style="list-style-type: none">a) we shall organize collectionb) the customer will be required to pay for the return in accordance with the post and packaging costs published on our website.c) the return address will be included in the documentation sent with the games

Cancellation form

To Customer Care, Business on the Move, The Very Enterprising Community Interest Company (CIC),
384 Linthorpe Road, Middlesbrough TS5 6HA

Email to info@businessonthemove.org

I/We [*] hereby give notice that I/We [*] cancel my/our contract of sale of the following goods [*] / for
the supply of the following service [*]:-

Ordered on [*] _____ / received on [*] _____

Name of consumer(s) _____

Address of consumer(s) _____

Signature of consumer(s) (only if this form is notified on paper) _____

Date _____

[*] Delete as appropriate